

Healthwatch Kingston Board Meeting (Part A)	Date: Wednesday 20th March 2019
Report Title: Projects and Outreach Officer	Author: Adelaide Boakye-Yiadom (ABY), Projects and Outreach Officer
PART A Agenda Item 14	Appendix: No

FOR INFORMATION
The purpose of this report is to update the HWK Board on recent and planned Projects and Outreach.

Safeguarding Community Reference Group

The second Safeguarding Community Reference Group meeting took place on Friday 1st of March. The meeting was attended by Sarah King a HWK volunteer from the Community Care Task Group, 2 members of the members of the community who have used the safeguarding service and a representative from Kingston Churches Action on Homelessness advocating on behalf of the organisations clientele. It was agreed that all those who attended would be sent an anonymised summary of the meeting notes.

iCope Review

The iCope questionnaire went live on the HWK website on Wednesday 19th of December. Since then the questionnaire has been heavily promoted as follows:

Posters displayed

- 75 Local community boards across the borough
- Sainsbury’s community Board
- Co - op Community Board
- Kingston library service
- Piper Hall (Cambridge Estate)
- YMCA

Outreach

- Kingston Welcare

Other Groups contacted by phone/email

KCIL, KCAH, Kingston Racial Equality Council

Newsletters we have appeared in

KCN, KVA, RBK (Community Health Matters) and info displayed on the digital board that's visible in the entrance to Guildhall 2

Social Media

Twitter & Facebook

So far, 28 questionnaires have been completed on line, 4 one to one interviews have taken place and 1 further interview has been requested.

Further targeted engagement and outreach is planned to promote this research.

Community Care Task Group

The research project for the task group is 'to examine the impact of Kingston Co-ordinated Care on service users, patients and where possible, their carers. During the year, individual services that are established or have been revised by the KCC programme will be considered for review, with the initial focus being on Connected Kingston'.

A timetable for the project has been devised and so far:

- a volunteer role description has been written, and this opportunity has been advertised
- a consent form for HWK to contact service users has been devised
- Professor Phil Terry from Kingston University has been contacted to see if the university can assist in the review the proposed question, run a 2 hour training session and also to help get some student involvement- a meeting is to be arranged

Events attended

- KVA Health Conference - 6th March

Volunteering

A volunteer interview is to take place the week commencing 11th March 2019.