

## Action plan following recommendations from Healthwatch visit to Paediatrics 13<sup>th</sup> August 2015

Ref	Action	Responsible	Timescale	Update	Evidence	RAG
1	<p>Improve lighting in certain areas and lower the temperature in Paediatrics.</p> <ul style="list-style-type: none"> <li>Contact Estates to look at the lighting and the heating.</li> </ul>	Sarah Shade/Hind Thomas	August 2015	<p>A faulty bulb in the disabled bathroom has been changed.</p> <p>The heating system is controlled centrally at the Hospital and not by department thermostats. The Paediatrics team will be working with Estates to look at how we can make improvements to both the lighting and the heating.</p>		
2	<p>Ensure the hand sanitizer dispenser at the entrance to Paediatrics is full.</p> <ul style="list-style-type: none"> <li>Inform all Paediatric staff</li> </ul>	Sarah Shade/Hind Thomas	August 2015	All staff now check every morning.		
3	<p>Replace some of the old toys in Paediatrics.</p> <ul style="list-style-type: none"> <li>Identify funds to buy new toys.</li> </ul>	Sarah Shade/Hind Thomas	Sept-Oct 2015	Momentum has donated money to replace the toys and games. The Team are starting with the Dolphin Ward play area.		

16<sup>th</sup> September 2015