

PROGRESS REPORT @ 18/01/17

Health & Social Care Work Programme 2016-17 Domain: Social Care Services Priority 1: Home Care Project Plan Aim: C (To gather evidence to support a better understanding of home care provision)	
1.1 Survey/questionnaire	<p>The deadline for sending back the questionnaire was 30th November 2016.</p> <p>We have received 45 completed forms out of 235 distributed (a 19% return rate).</p> <p>Those people that wanted to be part of the raffle prize draw will be selected by a member of the Community Care Task Group on 18 January 2017. The winners of four £25 M&S vouchers will be notified shortly thereafter. 19 people did not want to included part in the prize draw (42% of total respondents).</p> <p>6 want to provide a case study. They will be contacted and arrangements made to hear about their experiences and, if appropriate, will be included in the report.</p> <p>11 people want a copy of the report.</p> <p>Online survey The deadline was 31 December 2016. 11 questionnaires were completed. 2 people wanted to be part of the raffle prize draw so their names will go into the hat on 18 January 2017.</p>
1.2 Focus Group	No progress to report.
1.3 Social media/local press publicity	There has been no further publicity. The winners of the prize draw will be included in a mail chimp notification after they have received their voucher and we have received their consent.
1.4 Enter & View visits to care homes	Due to capacity issues it has not been possible to visit two or three care homes.

<p>1.5 Outreach to day care services and sheltered accommodation schemes</p>	<p>Further outreach sessions have taken place at the Bradbury Centre (discussion group) on 14 December 2016. A planned visit to Raleigh Centre (Saturday Club) on 14 January 2017 has been cancelled due to a clash of meetings.</p> <p>Arrangements to visit two or three sheltered housing schemes have not taken place due to capacity issues.</p>
<p>1.6 Role of Kingston Coordinated Care Programme</p>	<p>The transformation of home care is one of several KCC projects. We will use the establishment of the KCC Advisory Group to ensure the commissioning of a new model of home care is a co-produced process. Andrew Osborn will provide an update at the Community Care Task Group on 18 January 2017.</p> <p>An opportunity has been provided for Advisory Group members to help develop a Home Care App to enable people supporting someone to live independently in their home to securely communicate with each other. Sam Kelly will provide an update at the Community Care Task Group on 18 January 2017</p> <p>In order to better understand the customer journey we have requested from a KCC Design Team member 2 - 3 anonymised home care case studies. At the time of writing no information has been provided. A reminder was sent on 29 November 2016.</p> <p>A soft market testing event took place on 7 December 2016 to learn more about RBK's commissioning intentions around supporting people to live at home. A questionnaire about soft market testing was put on the London Procurement Portal. The deadline was 13 January 2017.</p>