



**Healthwatch Kingston**  
**Hospital Services Task Group Meeting**

1st July 2015 10:00am-12:00pm

At the Healthwatch Kingston office, Kingston Quaker Centre,  
Fairfield East, Kingston KT1 2PT

**Agenda**

- 10:00 **Welcome**  
Apologies and overview of meeting  
*5 mins*
- 10:05 **Notes and Actions of the last meeting held on 10/6/15**  
*10 mins*
- 10.15 **Aftercare and discharge**  
Further work  
*20 mins*
- 10.35 **PALs & Complaints Report**  
*30 mins*
- 11.05 **Next priority area of work:**
- Communications about appointments
  - Ambulance Services
  - Weekend Care
  - Provision of holistic care
- 40 mins*
- 11.45 **Any Other Business**
- 12:00 **End**

**Date of the next meeting: Weds 29<sup>th</sup> July, 10am-12pm, Kingston Quaker Centre**