

Healthwatch Kingston
Hospital Services Task Group Meeting

10th June 2015 10:00am-12:00pm

At the Healthwatch Kingston office, Kingston Quaker Centre,
Fairfield East, Kingston KT1 2PT

Agenda

- 10:00 **Welcome**
Apologies and overview of meeting
5 mins
- 10:05 **Notes and Actions of the last meeting** held on 8/4/15
Including brief update on Better Care Programme
5 mins
- 10.10 **Aftercare and discharge**
Reports from Kingston Hospital. Fergus Keene, Deputy Director of Nursing and Julie Read, Discharge Manager will talk through them and answer questions.
1 hr
- 11.10 **Response to Enter & View at A&E**
Formal response from Kingston Hospital
10 mins
- 11.20 **PALS Report**
10 mins
- 11.30 **Next priority area of work:**
- Communications about appointments
 - Ambulance Services
 - Weekend Care
 - Provision of holistic care
- 15 mins*
- 11.45 **Future meeting dates (after 29th July)**
Suggested dates: 16th Oct 2015, 8th Jan 2016, 19th Feb 2016
10 mins
- 11.55 **Any Other Business**
- 12:00 **End**

Date of the next meeting: Weds 1st July, 10am-12pm, Kingston Quaker Centre