

Healthwatch Kingston
Hospital Services Task Group Meeting

16th Sept 2015 10:00am-12:00pm

At the Healthwatch Kingston office, Kingston Quaker Centre,
Fairfield East, Kingston KT1 2PT

Agenda

- 10:00 **Welcome**
Apologies and overview of meeting
5 mins
- 10:05 **Notes and Actions of the last meeting held on 1/7/15**
10 mins
- 10.15 **Aftercare and discharge**
Further work
20 mins
- 10.35 **PALs & Complaints Report**
15mins
- 10.50 **Future Enter & View Visit to Kingston Hospital A&E dept**
15 mins
- 11.05 **Next priority area of work:**
- Communications about appointments
 - Ambulance Services
 - Weekend Care
 - Provision of holistic care
- 40 mins*
- 11.45 **Any Other Business**
- 12:00 **End**

Date of the next meeting: Weds 28th Oct, 10am-12pm, Kingston Quaker Centre