



Healthwatch Kingston
Hospital Services Task Group Meeting
9th December 2015 10:00am-12:00pm
At the Healthwatch Kingston office, Kingston Quaker Centre,
Fairfield East, Kingston KT1 2PT

Agenda

- 10:00 **Welcome**
Apologies and overview of meeting
5 mins

- 10:05 **Notes and Actions of the last meeting held on 28/10/15**
10 mins

- 10.15 **Kingston Hospital Enter & View visits debrief**
15 mins

- 10.30 **CQC Stall**
10 mins

- 10.40 **PALs & Complaints Report**
20mins

- 11.00 **Planning of Enter & View Visit to Kingston Hospital A&E dept**
15 mins

- 11.15 **Kingston Hospital NHS Trust Quality Account and Priorities**
Fergus Keegan, Deputy Director of Nursing
30 mins

- 11.45 **Any Other Business**

- 12:00 **End**

Date of the next meeting: Weds 13th January 2016, 10am-12pm, Kingston Quaker Centre