

Agenda

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Community Care Task Group

Date: Wednesday 18 January 2017

Time: 2pm - 4pm

Location: Large Committee Room, Kingston Quaker Centre, Fairfield East, Kingston upon Thames, KT1 2PT

1. **Welcome, introductions and apologies [5 mins]**
2. **Notes of the meeting held on 7 December 2016 [5 mins]**
To approve the notes of the last meeting
3. **Matters Arising [5 mins]**
Not covered on the agenda
4. **Kingston Coordinated Care Programme Advisory Group [50 mins]**
 - 4.1 Home recommissioning - to receive an update from Andrew Osborn (Home Care Transformation Lead)
 - 4.2 Co Care mobile application - to receive an update from Samantha Kelly (Kingston Co-ordinated Care)
 - 4.3 Results of advisory group member's survey - to receive an update from Phil Levick (Kingston Co-ordinated Care)
5. **Health & Social Care Work Programme 2016-17 [45 mins]**
To discuss Aim C Progress report (to follow)
6. **Any Other Business [10 mins]**

DATE OF NEXT MEETINGS

Wednesday 22 February 2017 2pm-4pm

Community Services Task Group

Notes of the Community Services Task Group Meeting
Wednesday 7th December 2016
At the Kingston Quaker Centre

Present:

Nigel Spalding, Deputy Chair	NS	Julie Middleditch	JM
John Hatherley	JH	Monica Quinton	MQ
Akbar Dhala (Alpenbest Care)	AB	Tulloch Kempe	TK
Glenn Davies	GD	Phil Levick (RBK)	PL
Stephen Hardisty	SH		

ITEM		ACTION
1.	<p>Welcome and Apologies</p> <p>1.1 Apologies were received from Ann MacFarlane, Anne Blanche, Alasdair McNabb and Diva Shah.</p> <p>1.2 It was noted that Ann MacFarlane has been unwell but improving. The Task Group members wished her a speedy recovery.</p>	
2.	<p>Notes and Actions of the meeting held on 16 November 2016</p> <p>2.1 The notes of the last meeting held on 16 November 2016 were agreed as an accurate record of proceedings.</p> <p>2.2 There were no matters arising or actions not covered by the agenda.</p>	
3.	<p>Health & Social Care Work Programme 2016-17</p> <p>3.1 Updated Home Care Project Plan</p> <p>3.1.1 SH reported that the home care project plan (version 4) has been updated to include when Aim C progress reports were presented to the CCTG as well as an amended timescale for the final report.</p> <p>3.1.2 SH added that implementing Alm C has taken longer than originally anticipated and this was primarily due to finalising the home care survey and delays making contact with home care agencies so that they could disseminate the survey packs as advised by RBK.</p> <p>3.2 Aim C Progress Report</p> <p>3.2.1 SH reported that the previously circulated progress report provides details of all activity up to 30 November 2016. Since then there have been some further developments. Specifically a soft market testing event on the morning of 7 December 2016 and a few more returned surveys.</p> <p>3.2.2 JH asked what is home care. SH replied that for the purposes of</p>	

	<p>this project it is defined as care provided to someone assessed to require support to live at home (normally as an outcome of a social care assessment). He added that the care is provided by professional home care workers employed by a number of home care agencies.</p> <p>3.2.3 NS added that for pragmatic reasons this project is focussing on people who receive home care paid for (or in part) by RBK and use RBK commissioned home care agencies or those spot purchased by them. Although it was noted that there are a significant number of people receiving home care on a private basis.</p> <p>3.2.4 TK said that the project could be an opportunity to highlight best practice and highlight what works well for people receiving home care. SH agreed and said that it was important that our report referred to the NICE home care for older people guidelines and recommendations from recent “outstanding” rated CQC home care reports.</p> <p>3.2.5 MQ added that she has experienced good and not so good home care provision. She said that the use of personal budgets has helped her to secure a reliable and responsive service.</p> <p>3.2.6 JM added that she was very concerned when people end up in a crisis. She has personal experiences of services not being joined up which has meant the service user has not received an appropriate intervention in a timely manner.</p> <p>3.2.7 SH continued to update the group on the progress report and stressed the work being undertaken to reach out to home care service users which has involved attending Staywell day centres.</p> <p>3.2.8 SH highlighted the role of the Kingston Coordinated Care programme and that home care is a key priority. Consequently it was agreed that the proposed new model for home care should be coproduced and involve service users and their carers (if appropriate) to help shape the service specification and to be part of the procurement process. SH suggested that the Advisory Group could have an important role to play in this coproduction process.</p>	
4.	<p>Kingston Coordinated Care Programme Advisory Group</p> <p>4.1 It was noted that a helpful discussion had taken place at the last Task Group meeting about the establishment of an advisory group to provide service user and carer input into the KCC Programme.</p> <p>4.2 TK provided an update on the current position of the KCC Programme specifically that it continues to involve key stakeholders in its implementation.</p> <p>4.3 PL reported that he has received interest from about 22 people who would like to get involved. He added that he has sent out a survey to find out their interests and how they would like to get involved. An update will be provided at the next meeting.</p>	PL

	<p>4.4. NS added that although the Task Group would expect regular updates on the work of the advisory group it was not in a position to support another group. Although he welcomed the partnership between HWK and RBK to drive forward the voice of the service user.</p>	
5.	<p>Any Other Business 5.1. There was no other business.</p>	
	<p>Date of next meeting The next meeting will take place on 18 January 2017 2pm - 4pm in the Large Committee Room at the Kingston Quaker Centre.</p>	