

Kingston Hospital Responses to Young People's Healthwatch Enter & View visit to Paediatrics and Children's A&E, February 2016

- We have ISS clean the teenage room windows.
- Fans have been ordered, not just for the teenage room but for other parts of the ward which get quite hot.

As we are unable to change the temperature in each area of the department due to the old heating system.

I have Spoken to Nina the A&E Senior Sister and she has:

- Liaised with the play team and Momentum to provide a few more toys in the A&E department.
- The Volume of the Television has been turned down.
- She is also looking at repainting the gate to the waiting room in paediatric A&E