

Healthwatch Kingston upon Thames
Mental Health Services Task Group Meeting
Thursday 12th January 2017 2pm - 4pm
At Kingston Quaker Centre

Present:

Tony Williams	TW	Cerys Rayner	SK
Alan Moss	AM	Sheena Crankson	SC
Mahmoud AlNaffakh	MA	Jo Boxer	JB
Dr Pola	Dr P	Julia Keen	JK
Charlotte Smith	ACS	Jillian Dempsey	JD
Cathy Sheldon	CS	Stephen Hardisty, Healthwatch Manager	SH
Sophie Bird, Healthwatch Kingston	SB	Janet Stewart	JS
Charlie Redman	CR	Shakti Mahers	SM

	Action
Notes and actions of the last meeting	
<ul style="list-style-type: none"> No comments received regarding previous minutes. TW provided an update on the Enter & View visit to Tolworth Hospital. Jonathan Mason has received the request to update us on progress of the Enter & View action plan which made a set of recommendations of how to improve patient experience in Lilacs Ward. We are presently awaiting his response. A number of Task Group members agreed to take part in Enter & View training, it is a statutory requirement for all Healthwatch volunteers if they wish to take part in Enter & View visits. Regarding finding priorities for projects in 2017- Kingston's I Cope service is being presented on at the Kingston Health & Well being Board. It gives information about the service provision which involves mental health services at primary care level. The Kingston Health and Well being Board web page can be found here;https://www.kingston.gov.uk/info/200270/decision_making_and_committees/681/how_we_make_decisions_committees_meetings_and_panels/4 	
<p>1. Personality disorder service</p> <p>A Moss produced a letter to be sent to Sylvie ford to establish why there is not a specific personality disorder service available for Kingston</p>	

<p>residents, as other SW London boroughs do have a specialist service.</p> <p>Amendments to the letter</p> <ul style="list-style-type: none"> ● Name who the specialists advice was from (SWLST MH Trust) ● TW to look through the draft strategy and pick out content around PD (Personality Disorder) he will circulate it around the group. ● Letter is to refer to the minutes of the last MH task group ● SUN project service user organisation and Fast Minds group to be contacted to arrange case studies to be collected. SB ● A Moss will provide the definitions for PD and will provide the service specification for the PD Service provided in Richmond. ● SB will put forward a freedom of information request to SWLSG MH Trust to ask how many people diagnosed have dual diagnosis. 	<p>TW</p> <p>SB</p> <p>SB</p>
<p>2. Mental Health Strategy update</p> <ul style="list-style-type: none"> ● The steering group will meet at the end of January and will be presented at the Health and Wellbeing Board in March ● The group will be sent the date for the Health and Wellbeing Board to attend to see the strategy board to be signed off. 	
<p>Priorities</p> <ul style="list-style-type: none"> ● SH presented the Healthwatch Kingston strategy to the group, and the work program as a structured way to ensure projects are well managed. ● Group members looked at the potential priorities for 2017 ● List ● In April we need to have completed a table with the priorities and detail ● Complaints procedure item should also include the Your Healthcare Complaints procedure ● GP MH Capabilities is quite vague ● Primary Care MH could be a better option ● Camden& Islington ● To produce a work program for the priorities ● Carers network - views on i cope ● Overseeing the MH Strategy ● I Cope - 5 ● Enter & View -7 ● Not revisit Tolworth but do a new visit ● We will produce a draft project plan for the next meeting - in time for Saturday 1st April ● MH Strategy will form this too ● We need to map out what MH services are available 	

<ul style="list-style-type: none">• Balance - ADHD event•	
Date of the Next Meeting - Thursday 26th January, 2016, 2pm - 4pm at Kingston Quaker Centre	