

**Mental Health Services Task Group Meeting  
Thursday 2nd March 2017 2pm - 5pm, Kingston Quaker Centre**

**Present:**

Tony Williams, Darren Fernandes (SWLSTG MH Trust) Alan Moss Sheena Crankson  
Marie McGuire Jo Boxer, Rob Robb, Glenn Davies, Nazar Pola, Julia Keene, Stephen  
Hardisty (Healthwatch Kingston) Jillian Dempsey, Cathy Sheldon, Sophie Bird  
(Healthwatch Kingston) Janet Stewart(SPEAR)

Notes and actions of the last meeting	actions
<p><b>1. Tolworth Hospital Enter &amp; View update</b></p> <ul style="list-style-type: none"> <li>● Jonathan Mason has still not provided an update on progress of the Enter &amp; view Action plan.</li> <li>● It was reported by DF that Phyllis Prendergast-flynn is replacing Jonathan Mason's role as Director. TW will bring this issue to her attention for a response.</li> <li>● It was noted that if we choose Tolworth Hospital as a project it should be the Community Services element we pursue as this was the service which was negatively inspected by the CQC.</li> </ul> <p><b>Personality disorder service query</b></p> <ul style="list-style-type: none"> <li>● Sylvie Ford provided a response to our letter querying the lack of a Specialist Personality Disorder service in Kingston.</li> <li>● Group members were not satisfied with the level of detail and clarity of information provided. It was also raised that there was input into the Strategy regarding personality disorder and this should not be missed out of the Strategy.</li> <li>● SB agreed that there had been points raised at the Workshops which were documented in the recorded notes. The Group can review this when the Draft Strategy is circulated for final consultation.</li> <li>● TW will compile a letter in response to Sylvie raising the group's concerns and requesting a more detailed clear response.</li> <li>● RR has put forward a question for Kingston CCG Governing Body meeting about the Personality Disorder Service. RR will not be attending but SK and JK will be, they will report back at the next meeting on the outcome of this question.</li> <li>● AM reported that he has requested the service specification and care pathway for the Richmond Personality Disorder service and</li> </ul>	<p>TW</p> <p>TW</p> <p>SK,JK,R R</p> <p>AM</p>

<p>will circulate it to the group when it is received.</p> <ul style="list-style-type: none"> <li>• SB will continue to collect feedback from people who have Personality Disorders when opportunities arise.</li> </ul>	
<p><b>2. Health &amp; Social Care Work Programme 2017-18, Priority setting workshop</b></p> <ul style="list-style-type: none"> <li>• It was decided that the projects for 2017 will be ; <ul style="list-style-type: none"> <li>○ Kingston Mental Health strategy co design</li> <li>○ Kingston ICope service.</li> <li>○ Tolworth Hospital Community Service</li> </ul> </li> <li>• The Group began to produce a chart which states the the Aims, Actions and Outcomes for the projects (See Appendix Attached).</li> <li>• All Group members are to review this and provide their input if they have any before the next meeting.</li> <li>• SB will create a separate, more detailed project plan using the current Hospital Services Project plan as a template. SB will share this with group members for them to review and provide input.</li> </ul> <p><b>Mental Health Strategy and Co-production</b></p> <ul style="list-style-type: none"> <li>• Update: The draft strategy is in its final stages of being produced.</li> <li>• It will be circulated for a limited final consultation before being presented at the Health &amp; Wellbeing Board to be signed off on 28th March, 6.30pm at Kingston Guildhall. SB will send out the venue details of the meeting.</li> <li>• SB will circulate the draft strategy with deadline for comment when it is available.</li> </ul> <p><b>Kingston I Cope service</b></p> <ul style="list-style-type: none"> <li>• JB raised that a good way forward is to obtain statistics around the performance of the service, as it can be a challenge obtaining direct service user views, this needs to be considered within the project planning.</li> </ul>	<p><b>ALL</b></p> <p><b>SB</b></p> <p><b>SB</b></p> <p><b>SB</b></p>
<p><b>Date of the Next Meeting</b> Thursday 27th April 17 1pm - 3pm</p>	

(Appendix) Healthwatch Kingston Strategy Domain: Mental Health services

Priority 1 - Mental Health Strategy

What are our AIMS?	What ACTIONS will it take to achieve them?	What are our OUTCOMES?
<ul style="list-style-type: none"> <li>● Police and scrutinise</li> <li>● Ensure good communication around the strategy</li> <li>● Improve partnership working</li> <li>● Ensure public involvement in co design opportunities</li> </ul>	<ul style="list-style-type: none"> <li>● Engage with Mental Health Planning Board to influence the delivery</li> <li>● Influence the reshaping of mental health governance</li> <li>● Ensure strategy objectives are properly informed</li> <li>● Establish and enable co design work</li> </ul>	<ul style="list-style-type: none"> <li>● Improved accountability</li> <li>● Improved integrated decision making</li> <li>● Improved awareness and engagement around mental health</li> <li>● The 2017/18 strategy outcomes are fit for purpose</li> </ul>

Priority 2 - I Cope service

What are our AIMS?	What ACTIONS will it take to achieve them?	What are our OUTCOMES?
<ul style="list-style-type: none"> <li>● To contribute to an understanding about how well I Cope services perform and use this to make recommendations for improvement</li> <li>● Understand barriers to the I Cope service and their effects</li> <li>● Learn about current service provision and what quality assurance processes are in place.</li> </ul>	<ul style="list-style-type: none"> <li>●</li> <li>●</li> </ul>	<ul style="list-style-type: none"> <li>● Our findings are used to improve service provision.</li> </ul>

