

Healthwatch Kingston upon Thames
Mental Health Task Group Meeting
07.09.17 At Kingston Quaker Centre

Present:

Tony Williams (Chair)	TW	Gary Rogers	GR
Sheena Crankson	SC	Charlotte Anne Smith	CAS
Alan Moss	AM	Richard Dalton (Guest Speaker)	RD
Jo Boxer	JB	Adelaide Boakye-Yiadam (HWK Staff)	ABY
Cathy Sheldon	CS	Stephen Bitti (HWK staff)	SB
Jill Dempsey	JD		

ITEM		Action
1.	<p>Welcome and apologies</p> <p>The chair welcomed the group and each member gave a brief introduction as there is a new staff team at HWK - Stephen Bitti is the new manager who has taken over from Stephen Hardisty, and Adelaide Boakye-Yiadam is the new Projects and Outreach officer who has taken over from Sophie Bird.</p> <p>SB mentioned that a dictaphone would be used to record the meeting as long as there were no objections, and if there was any time during the meeting where anyone felt that there was sensitive information that people felt should not be minuted, the tape could be stopped and comments made off the record.</p> <p>SB also gave a brief update at the changes at HWK. There will be another Projects and Outreach Officer starting on 11th of September named Laila Awad, so the office will then have a full complement of staff. The Board has also recently recruited 4 new trustees, making 7 in all.</p>	
2.	<p>Review of Priorities</p> <p><u>Mental Health Strategy - Thrive Kingston</u></p> <p>2.1 Thrive Kingston, a Mental Health Strategy, was launched successfully at an event on 26th July 2017 at Kingsmeadow. It is based on the views of local people, including users of mental health services, their carers and families as well as professionals. The event was opened by the mayor and attended by a variety of people who have had an input into the strategy.</p>	

	<p>2.2 The strategy now needs to transition from the document approved by the Health and Wellbeing Board on 28th March 2017 into a delivery plan. This is made more difficult by current changes in partner organisations.</p> <p>2.3 TW will be attending the Mental Health Planning Board meeting with Sylvie Ford is the context week - and hopes to be able to find out more about what is happening and will report back to the task group. <i>NOTE a Mental Health Strategy Steering Group will be organised in the near future and next steps will be discussed there.</i></p> <p>iCope iCope Kingston is part of the national Improving Access to Psychological Therapies (IAPT) programme, and is delivered by Camden and Islington NHS trust from Hollyfield Road in Surbiton. This service is due for retendering by 31st March 2018.</p> <p>2.4 Sylvie Ford (RBK Joint Mental Health Commissioner) and Racheal Rowan (Commissioning Manager) have been approached to let them know that an evaluation of the iCope service is one of the MHTG priorities for 2017. Racheal Rowan has said that although there is not a date for the recommissioning of the iCope service to begin, a paper is going to the Governing body at the beginning of September to obtain a decision regarding the options for the procurement of the IAPT service. She suggested that it would be helpful to have a representative from the MH Task Group involved in the procurement process.</p> <p>2.5 TW asked the MH Task Group for views on how best to do this. It was felt that the person or persons involved should have had experience of the service and preferably we should involve at least 2 people.</p> <p>2.6 There was a general consensus that the Task Group needs to know more about the service specification and what good practice represents in this area, and there was a need to develop a sub group to work on the issue. It was suggested that the group needs to look at best practice and that it would be useful to look at what other boroughs experience has been. TW asked who would wish to be involved and TW, JB, CS, GR and SC put themselves forward. When the service specification and good practice has been obtained, the group needs to be constituted to decide next steps.</p> <p>Enter and View visits - Tolworth Hospital and other Services</p>	<p>TW</p> <p>ABY</p> <p>ABY</p>
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	<p>2.7 Richard Dalton, the Community Clinical Manager for Kingston & Richmond introduced himself and described the management restructure within SWLStG (South West London and Saint Georges' Mental Health Trust). He will send the details of the new structure to be circulated to the task group.</p> <p>2.8 RD suggested that it would be beneficial to invite Jill Moore Head of Services to a subsequent MHTG meeting</p> <p>2.9 TW - relayed that the MHTG is looking at doing enter and view visits to explore the Community Service at Tolworth Hospital, RD suggested the best time to do a visit would be sometime in October, SB and TW advised that the logistics would need to be looked at re training and ensuring all DBS checks have been completed for those carrying out the visit so we possibly need to look g at several dates - either the October/November period and if this isn't possible then January/ February 2018.</p> <p>2.10 JB also suggested that volunteers would benefit from having a private space where patients who were involved in the survey could be spoken to confidentially. RD undertook to provide this space.</p> <p>2.11 TW confirmed that once the logistics are agreed then those involved and HWK staff would need to meet to agree how the enter and view exercise should be undertaken.</p>	<p>RD</p> <p>TW / ABY</p> <p>RD</p> <p>TW / SB / ABY</p>
3.	<p>Matters arising</p> <p>3.1 Personality Disorder Service The task group still has not received a response from SF and it is felt that we need to know what the escalation plan is and to have a conversation with GS.</p> <p>3.2 DBS Policy The response from Healthwatch England was that 'that Authorised Representatives who conduct Enter and View require a DBS check, as this is a requirement within the legislation. Other than Authorised Representatives, there are no other roles mentioned within the legislation in relation to DBS checks'. The task group felt that any person in contact with the general public on behalf of HWK would need to have a DBS check done.</p> <p>3.3 Recruitment</p>	<p>TW / SB</p>

	<p>The Task Group felt that it was really important to raise the membership levels as well as the profile of HWK generally. SB relayed back to the group that once we have the full complement of staff we would be looking at communications and how we promote our services</p> <p>3.4 TW requested that he would like a Vice Deputy Chair for the task group, ideally this would be someone from existing MHT group. Those present were asked to consider whether they were prepared to put themselves forward.</p>	<p>HWK Staff</p> <p>ALL</p>
4.	<p>Any other urgent business</p> <p>AM raised the fact that documents that had been sent out with the last agenda had been sent in a cloud format. The general consensus that everyone would prefer for things to be sent as attachments in Word or PDF format.</p>	<p>ABY</p>
5.	<p>Date of Next Meeting, Thursday 2nd November 1.30pm - 3.30pm at Kingston Quaker Centre</p>	