

Task Group name: Mental Health Task Group

Date of meeting: 18/6/18

Name of note taker: Adelaide Boakye-Yiadom ([Projects and Outreach Worker HWK](#))
adelaide@healthwatchkingston.org.uk

1. Who attended?

Tony Williams, Chair MHTG (TW)

Stephen Bitti, Chief Officer HWK (SB)

Rob Brownlie (RB)

Sarah Jane Brownlie (SJB)

Jo Boxer (JB)

Rob Robb (RR)

Jill Dempsey (JD)

Alan Moss (AM)

Karen Beale (KB)

Apologies: - Sheena Crankson (SC)

2. What was discussed?

- 2.1 The MHTG reviewed the minutes from the meeting held on the 8th March 2018.
- 2.2 **Mental Health Strategy** - It was agreed that it would be useful to invite someone from CCG to discuss the recent changes at Kingston/Richmond CCG and to give an update on the commissioning arrangements in the borough to a future meeting.
- 2.3 **iCope** - this is part of the national Access to Psychological Therapies (IAPT) programme and is delivered by Camden & Islington NHS trust from Hollyfield Road

in Surbiton. It was decided at the last meeting in April that the research project would be a review of this service which will be retendered in March 2019

2.4 The following have agreed that they would like to be involved, AM, JB, JD, RR, SJB, RB, SC, CS

2.5 It was agreed that this would be a quantitative piece of work, and engagement will be by: -

Paper questionnaire
Face to face
Online

Alexa Edgeley have agreed that the paper version on the survey can be put in surgery waiting areas

It was suggested that interviews could be carried either here at the Quaker Centre or possibly at Hollyfield Road

SB suggested that funding permitting it may be possible to buy a couple of pay as you go mobile phones so interviewees could also carry out telephone interviews

2.6 RR has already produced a flyer to promote this work

2.7 It was agreed that by autumn that the group would like to: -

- a) Carry out a baseline survey to look at the quality of the current service
- b) Examine user experience

So when the service is retendered a comparison can be made

2.8 SB would like this piece of work to be completed by Sept/Oct 2018,

2.9 It was mutually agreed that there would be a meeting to sit down and discuss the process of the project on Friday the 13th of July from 2-4pm,

2.10 TW asked for any referrals from the group if they knew of anyone who had recently used the iCope service

2.11 **Enter & View** - a visit was undertaken to the Acacia unit at Tolworth hospital. SB updated the group on the progress of the report. The final draft has been seen by James Waugh the trustee assigned to review and sign of the report and once he has done this it will go to SB for the last review before been sent to sent to Tolworth Hospital for their review and response to our recommendations. The hospital then has 20 days to respond. Once they have done this the report will then be sent to Healthwatch England and after this it can then be published on the HWK website. This is likely to be late July/ early August.

3. What are the actions, by who and by when?

- 3.1 TW to invite someone from the Commissioning Group to the next meeting on the 20th of August to give an update on the commissioning arrangements in the borough. It was agreed that he should ask Amanda McGlennon, Head of Mental Health, Richmond and Kingston CCG
- 3.2 TW to write to Richard Dalton to ask for current timeframes for the retendering of the iCope service
- 3.3 ABY to arrange meeting and to book a meeting room at the Quaker Centre for the iCope Review meeting with member of the task group who have expressed an interest in being involved in the review
- 3.4 SB to also to make a soft approach to Mike Derry to source information about the service

Signed as accurate by the Chair:

Date: