

Healthwatch Kingston Board Meeting (Part A)	Date: Wednesday 29th May 2019
Report Title: Projects and Outreach Officer	Author: Adelaide Boakye-Yiadom (ABY), Projects and Outreach Officer
PART A Agenda Item: 10	Appendix: No

FOR DISCUSSION AND/OR DECISION

The purpose of this report is to update the HWK Board on recent and planned Projects and Outreach.

Mental Health Task Group

a) iCope Review

Since the last board meeting there has been further targeted promotion of the iCope review. This has included:

Media

1-week radio ad on Radio Jackie - Wednesday 24th to Tuesday 30th April
Kingston Green Radio
New Malden FB

Outreach

GPS
Pharmacies

So far, 44 questionnaires have been completed on line, 5 one to one interviews have taken place and 1 further interview has been requested.

Further engagement and outreach is planned to promote this research.

b) Project Proposal 2019/20

The research project for the task group is 'What are the issues in the transition of young people from children's to adult mental health services in the Royal Borough of Kingston' This will be a qualitative, experiential study, including the implication of diagnoses, on young people, their legal guardians, and carers. It will establish current National criteria for transition and their local application, both intended and real.

A workshop was held - for CAMHS Adult Service Transition Project on the 10th of April - a list of provisional stakeholders and stakeholder organisations has been drawn up for the project.

Community Care Task Group

The research project for the task group is 'to examine the impact of Kingston Coordinated Care on service users, patients and where possible, their carers. During the year, individual services that are established or have been revised by the KCC programme will be considered for review, with the initial focus being on Connected Kingston'.

A timetable for the project has been devised and so far:

- 5 volunteers have signed up to be telephone interviewers
- 2 provisional dates have been identified to carry out the training for the volunteer telephone interviewers on either Wednesday 12th or Friday 14th of June
- Nigel and I attended a meeting with RBK commissioning officer on the 8th May. The addition of a consent request on the digital tool is not possible for resourcing and technical reasons but the request for consent could be included in the feedback form sent by email to every user. A request for this addition needs to be made to the CK Evaluation Steering Group chaired by Robert Scott-Clark
- An update meeting has been arranged with Hilary Finegan (KCC Programme Director) and Nigel on Wednesday 29th May

Safeguarding Community Reference Group

The third Safeguarding Community Reference Group meeting is due to take place took place on Friday 24th of May. It was agreed at the previous meeting in March that all those who attended would be sent an anonymised summary of the meeting notes.

Training

Assessing the Impact of your Volunteers - 2nd May 2019

Volunteering

I have 2 volunteer interviews arranged for 23rd and 31st May 2019.