

Healthwatch Kingston Board Meeting (Part A)	Date: Tuesday 27th November 2018
Report Title: Projects and Outreach Officer	Author: Adelaide Boakye-Yiadom (ABY), Projects and Outreach Officer
PART A Agenda Item: 11	Appendix: No

FOR DISCUSSION AND/OR DECISION

The purpose of this report is to update the HWK Board on recent and planned Projects and Outreach.

Safeguarding Community Reference Group

Grahame and I have held 2 meetings in preparation for the first official Safeguarding Community Reference Group (CRG) meeting which will be held on Friday 30th November at the Quaker Centre. The second of these meetings was also attended by Sarah King a volunteer from the Community Care Task group who expressed an interest in being involved in the group. A poster and invite letter have been composed and sent out through several networks including Susan Fitzgerald at Your Healthcare, Dawn Fenton from Safeguarding Adults at RBK and several local organisations including Staywell, Mind, KCIL and Kingston Carers Network. The information about the CRG has been put on twitter and Facebook, the HW Kingston website and has also been sent out to all our members.

iCope Review

The iCope survey has been trialed by two of the active affiliates from the Mental Health Task Group on a member of the public who has experience of using the service. Initially the survey consisted of 29 questionnaires but following the feedback from the trial session this has been reduced to 15. Once these questions have been approved by TW and the MHTG they will then be sent to Dr. Phil Terry Head of Research (Health and Social Care Facility) at Kingston University who has offered his assistance in reviewing the contents of the survey.

People will be able to access the questionnaire in several ways:

- Paper format
- On line
- 1-1 interviews (these will be available in the different wards across the borough)

I have met with the library managers across the borough (main Kingston library, New Malden, Surbiton, Tolworth and Hook) and all of them are willing to provide a confidential space to carry out the interviews.

Enter and View Tolworth Hospital

The Enter & View Report has been returned from Healthwatch England and once the final alterations have been made it will be published on the website and it will also be sent to the CQC.

Learning Disabilities Partnership

I supported SB to facilitate the initial planning meeting for the Learning Disabilities Board on Friday 28th of September 2018.

Outreach

I have organised 5 Volunteer Recruitment Sessions across the borough libraries:

1. Kingston - 8th November
2. Tudor Drive - 16th November
3. Surbiton - 19th November
4. New Malden - 22nd November
5. Hook Library - 23rd November

More details of these events can be found in Laila's report.

Events

1. HW Annual Conference - 2 & 3rd October
2. KCIL Access All Areas Conference - 15th October
3. Kingston Health Care Plan Borough Event - 21st November

Volunteer Recruitment

Myself and Laila have interviewed 3 new HW volunteers.

Training

Myself and Laila shall be conducting an Enter & View Training session on Tuesday 27th of November.