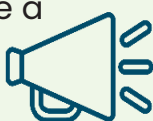


A year of making a difference

Over the year we've been out and about in the community listening to your stories, engaging with partners and working to improve care in Kingston upon Thames. Here are a few highlights.

Spring
(Apr – Jun)

Keen to engage more broadly with people about safeguarding, we launched our **Kingston Safeguarding Voices Group**. This group soon became a new subgroup of the Kingston Safeguarding Adults Board.



To empower local people to take part in some of our Enter and View visits, we introduced a refreshed training programme. Our group of volunteer **'Authorised Reps'** continued to, slowly, but surely grow.



Summer
(Jul – Sep)

What we hear from residents informs our reports. We asked decision-makers for greater **visibility at the Kingston Place Committee**. We now have quarterly agenda time slots to review report recommendations.



The focus of our **Open Meeting in August** was the merger between Kingston Hospital and Hounslow and Richmond Community Healthcare (including Your Healthcare). The public asked questions and shared concerns.



Autumn
(Oct – Dec)

We asked young people about social media and health. Their answers were mixed – social media is where they go to talk, learn, and express themselves, but it also brings pressure, doubt, and anxiety.



We support the **Kingston All Age Learning Disability Partnership Board**. At the **pre-Christmas meeting**, we arranged for a community networking session and learned about what winter services were available for residents.



Winter
(Jan – Mar)

We contributed to the **Care Quality Commission review of Kingston Council's adult social care provision**. Our quality assurance work in care homes in parallel with the Council was noted as robust.



The **Kingston Pharmaceutical Needs Assessment (PNA) 2025** was carried out by the PNA Steering Group for the Kingston Health and Wellbeing Board. As a group member we ensured more vulnerable people had their say.

