

Healthwatch Kingston Board Meeting (Part A)	Wednesday 22 March 2023
Q4 Activity Report 22 March 2023	Contributors: Candy Dunne (CD) - Deputy Chief Officer, Kezia Coleman (KC) - Projects and Outreach Officer (Disabilities and Mental Health), Hen Wright (HJW), Projects and Outreach Officer (Young People and Safeguarding), Jaimy Halliwell-Owen (JHO) Communications Officer, Scott Bacon (SBa) Engagement Officer.
PART A Agenda Item 5	Appendices: Q4 Communication Report and Summary Report
<p>This Quarter 4 report updates the Board on progress made towards delivery of our six priority work areas for the year (2022/23) and provides links to our programme and project reports published on our website:</p> <ol style="list-style-type: none"> 1. Response to and recovery from the coronavirus pandemic: <ol style="list-style-type: none"> a. Continue to gather views and experiences of NHS and social care services during and after the coronavirus pandemic, to ensure commissioners, providers and other system leaders respond appropriately to the health and care needs of local people. 2. Health inequalities and NHS and Social Care Transformation: <ol style="list-style-type: none"> a. Continue to monitor the commissioning, provision and transformation of NHS and Social Care in Kingston, in particular: the South West London Integrated Care System; health inequalities; the health and care needs of women and people with long term medical conditions. 3. Learning Disability: <ol style="list-style-type: none"> a. Continue to support meaningful engagement with local people with a learning disability in the work of HW Kingston, including Enter and View training. b. Continue to provide chair & administrative support for ‘Kingston All Ages Learning Disability Partnership Board’. 4. Mental Health: <ol style="list-style-type: none"> a. Continue to provide chair and administrative support for the ‘Kingston Mental Health and Wellbeing Group’. 	

- b. Continue to monitor progress of and engagement with specialist service provision to people with Emotionally Unstable Personality Disorder (EUPD).
- c. Provide independent evaluation of the South West London Community Mental Health Transformation Programme in Kingston.

5. Young People:

- a. Continue to support Youth Out Loud! (YOL!) to review health and care services (in partnership with HW Richmond and other stakeholders).
- b. Continue to support delivery (with other partners) of the Digital Youth Project (year 4) to complete a series of short health and care films and podcasts by young people for young people.
- c. Continue to support YOL! to develop its online and social media.

6. Safeguarding:

- a. Continue membership of the Kingston Safeguarding Adults Board.
- b. Continue to deliver the Kingston Making Safeguarding Personal project (Year 3).
- c. Continue support for the London Safeguarding Adults Board, London Safeguarding Voices and Conference Planning Groups (Year 4) to ensure people with lived experience of safeguarding are integral to safeguarding systems and processes across London.
- d. Develop the Health and Wellbeing in the Workplace Project (Carers)

The Board is requested to:

- Review and note this Q4 Activity Report and its Communication Reports.

SIX PRIORITY WORK AREAS for 2022/23

Priority	Aim	Update
1. Response to and recovery from the coronavirus pandemic		
<p>1a. Continue to gather views and experiences of NHS and social care services during and after the coronavirus pandemic, to ensure commissioners, providers and other system leaders respond appropriately to the health and care needs of local people.</p>	<p>Gather service user experience of NHS and social care services during and after the coronavirus pandemic</p>	<p>Continued support of Kingston & Richmond communications and engagement, regarding the vaccination programmes</p> <p>The SWL HW Long Covid Report is still in development, no further update at this point</p> <p>CD attended the Kingston and Richmond Post Covid Steering Groups, they have asked us to present our HW Kingston Myalgic Encephalomyelitis(ME)/Chronic Fatigue Syndrome (CFS) and Fibromyalgia (Fibro) report at the next meeting in April.</p>

2. Health inequalities and NHS and Social Care Transformation

2a. Continue to monitor the commissioning, provision and transformation of NHS and Social Care in Kingston, in particular: the South West London Integrated Care System; health inequalities; the health and care needs of women and people with long term medical conditions.

Provide independent scrutiny that supports improved experience of people using NHS and Social Care services within the South West London Integrated Care System; health inequalities and the health and care needs of women and people with long term medical conditions

The HW Kingston Chair, Chief Executive Officer and the Deputy Chief Officer have continued to monitor and scrutinise the provision and transformation of health and care services in Kingston, in particular the introduction of the South West London Integrated Care System (SWL ICS). The HW Kingston Chair is currently sitting on the ICS, Kingston Place Committee.

Kingston Community Voices

Members of the HW Kingston team attended a new Community Voices Group set up by local ICS, Community Voices Kingston has been established to foster strong partnership and collaboration in Kingston and at the first meeting discussed Terms Of Reference.



Joint Strategic Needs Assessment (JSNA)

HW Kingston have been part of the developing Kingston JSNA as well as being a proactive participant in the Kingston JSNA Steering Group, HW Kingston have supported their messaging and circulated the Kingston Joint Strategic Needs Assessment Stakeholder Survey (closed 6 March): <https://docs.google.com/forms/d/e/1FAIpQLSeJTFy9rkf5H1C0nBZx2DW-xsHKtnM8NdP5wyrclZcpcSxVCA/viewform>

Kingston Carers Board

HW Kingston continue to attend the Kingston Carers Board and are now active members of the Boards subgroup for children and young people.

Develop the Health and Wellbeing in the Workplace Project

We have continued to push for responses to our survey and engaged with two more care homes since the last board meeting.

The survey was closed on 28th February 2023 and qualitative information extended beyond this to allow two more care homes to be involved. One had to delay us going in due to covid cases and the other was yet to decide if they wanted to engage. The survey closed with 53 responses and with engagement work we have 90 members of staff feeding into the report.

The draft report is being written, if there are to be extra pieces of information these will be qualitative and easily placed into the report without affecting the quantitative data.

The Care Workforce Wellbeing Project Feedback Extension.

The online survey closes Tuesday 28th February. If you still want to give feedback via an email, phone call, online meeting or staff meeting we will be collecting information until Thursday 9th March 2023

To share your feedback follow the link below or contact Scott Bacon on
scott@healthwatchkingston.org.uk
07421 071820



Take the Survey

It will take about 10–15 minutes to complete the survey.
You can go to the address below or use the QR code to the left to access the survey.
www.surveymonkey.co.uk/r/SZPTY75
So far we have heard from staff about how much they value team meetings, would like more interaction with those they care for and how cost of living is affecting them.

<https://www.healthwatchkingston.org.uk/care-workforce-wellbeing-project>

3. Learning Disabilities

3a. Continue to support meaningful engagement with local people with

Ensure HW Kingston is “Learning Disability friendly”

We have supported a volunteer from the All Age Learning Disability Partnership Board to volunteer in the HW Kingston office. The volunteer benefits from, and really enjoys the interaction and tasks he carries out in the office. The arrangement also strengthens our relationship with Eco-op, a day service for people with learning disabilities and mental health challenges. We work with them, and the volunteer’s carers to ensure he is properly supported.

<p>a learning disability in the work of HW Kingston, including Enter and View training.</p>		
<p>3b. Continue to provide chair and administrative support for the ‘Kingston All Ages Learning Disability Partnership Board’ (2018/22 Strategy year 5).</p>	<p>Provide independent facilitation for community scrutiny of progress against All Age Learning Disability strategy priorities</p>	<p>The All Age Learning Disability Partnership Board meeting was held in February. The main presentation formed an inclusive workshop for the Suicide Prevention Strategy Refresh being undertaken by RBK. The workshop gave services users and stakeholders a chance to provide early input to help shape the strategy, and ensure it is delivering for people with a learning disability.</p> <p>We are contributing to the Older Carers and Respite Workstream, ensuring that the Carers Strategy is being delivered.</p>
<p>4. Mental Health</p>		
<p>4a. Continue to provide chair and administrative support for the ‘Kingston Mental Health and Wellbeing Group</p>	<p>Provide independent facilitation for community scrutiny of progress against mental health priorities</p>	<p>Kingston Mental Health and Wellbeing Group</p> <p>The Group continue to oversee the implementation of the Better Mental Health JSNA. The group heard about the Child and Adolescent Mental Health Services (CAMHS) Transformation work from Aafreen Kutub, Program Lead for CAMHS Transformation, SWLSTG.</p> <p>There has been a significant increase in demand for the CAMHS, and there are ongoing challenges with recruitment and retention of staff in CAMHS. The SWLSTG Community CAMHS</p>

		<p>Transformation programme aims to improve children and young people’s, and families’ experiences of CAMHS, focusing on waiting times, and interfaces between services and transitions.</p> <p>The group had an update on the implementation of the Primary Care Network (PCN) Mental Health Worker from South West London and St George’s Mental Health Trust - from Lucy Riddett, Clinical Manager, Kingston Adult Community Mental Health Services (SWLSTG).</p> <p>Primary Care Network (PCN) Mental Health Workers will help design and deliver mental health patient services in Primary Care in Kingston.</p>
<p>4b. Continue to monitor progress of and engagement with specialist service provision to people with Emotionally Unstable Personality Disorder (EUPD).</p>	<p>Provide independent scrutiny that supports improved experience of people using psychological therapy services</p>	<p>There is no specific update for this report.</p>
<p>4c. Provide independent evaluation of the South West London</p>	<p>Provide independent evaluation of the South West London Community Mental</p>	<p>HW Kingston have signed the contact letter with SWLSTG for the commissioning of service user and carer surveys, for the purpose of evaluating the Community Mental Health Transformation which will be implemented in Kingston on 1st April 2024.</p> <p>HW Kingston have agreed to deliver:</p>

<p>Community Mental Health Transformation Programme in Kingston.</p>	<p>Health Transformation Programme in Kingston.</p>	<p>1) a baseline survey - before the end of March 2023 2) a six month follow up survey - approximately September 2023 3) a 12 month follow up survey - approximately February 2024 A full report of the survey results and associated analysis is sent to the Trust community transformation team.</p>
<p>5. Young People</p>		
<p>5a. Support Youth Out Loud! (YOL!) to review health and care services (we will do this in partnership with HW Richmond and other stakeholders).</p>	<p>Support young people to have a say in their health and care services</p>	<p>We have signed up two new members to YOL! They are both from Coombe Girls School and are currently doing their silver Duke of Edinburgh award. They joined us at our meeting in February and are both keen to get involved in all things YOL! We have a third potential recruit, but they are busy afterschool on Mondays and Tuesdays. HJW will have a think about how to get them involved if they are unable to attend YOL! Members meetings.</p>

YOL! has been asked by Alex Cochrane (Communications Manager for Kingston & Richmond, NHS South West London, South West London Integrated Care System) to review their new [Children & Young Peoples' Mental Health & Wellbeing Directory](#).

The idea being that mental health and emotional wellbeing information, advice, support and services for children and young people in South West London, is all in one place. It is designed to

be used by parents, carers, teachers, and people who work with young people. Alex has asked the YOL! Members to feedback on the following:

- How they find the usability of the site
- Whether they can find information or services using the site
- Are the filter categories useful/are there things missing?
- Is the language clear?
- What communications channels would work well highlighting the directory to Children and Young People (CYP) for example, posters/social media etc.

What they think of the design below (this is in preliminary stages now; it is more how they feel about it as a concept)



		<p>HJW has invited Alex to discuss the YOL! Member findings in our next YOL! Meeting on Tuesday 4th April 5 - 6pm.</p> <p>HJW attended the CAMHS National Summit 2023: Transforming Mental Health Services for Children & Young People on Tuesday 31st January.</p> <p>HJW is virtually attending a Conference: Safeguarding Adolescents and Young Adults: Delivering a strength-based approach on Thursday 16th March.</p> <p>HJW and one of the YOL! Members are virtually attending a Healthwatch England young health watchers meeting on Wednesday 22nd March 6 - 7.30pm.</p> <p>YOL! End of Year Report April 2022 - March 2023- will be completed by HJW in April 2023</p>
<p>5b. Support delivery (with other partners including Healthwatch Richmond) of the Digital Youth Project (year 4) to complete a series of short health and care films and podcasts by young people for young people.</p>	<p>Develop a library of health and care films and podcasts made by young people for young people</p>	<p>The three YOL! Self-harm films (comprising of the original film, film with added Korean subtitles, and film with added Tamil subtitles) are having their ‘we’d like to thank’ pages amended. This will incorporate, amongst other things, changing CCG logos to ICS logos and removing wrong voice overs and subtitles etc. We anticipate that this will take about a week to complete. Once this has been done by Steve Slavin, we will re-promote all three films as they are still relevant to young people.</p> <p>We discussed themes for the fourth film, yet to be made in the Digital Youth Project. There is still a big focus on young people’s mental health. We discussed the huge responsibility put on young people’s friends if they share with them that they have a problem. Young people do not want to be seen as ‘grassing their friend up’ to adults. We talked about how we get the message out that helping a friend is not ‘grassing.’ Further theme discussions are ongoing</p>

<p>5c. Support YOL! to develop its online and social media.</p>	<p>Support young people to safely communicate via social media</p>	<p>In our YOL! Members meeting in February we discussed the need to update YOLweb. All ‘register of Interest’ forms and ‘consent forms’ are currently linked to Google docs, following our collaboration with HW Richmond. As HJW is solely running YOL! we want to change this so that all forms are linked to HW Kingston. HJW has checked that any YOL! Google docs are now stored in HW Kingston SharePoint. HJW will work with JHO to ensure everything is working correctly to HW Kingston and no longer sends alerts to HW Richmond via Google docs.</p> <p>After the recruitment of new YOL! Members, all are now focused on relevant social media posts as we have not posted any updated content in a while. They are working on their ideas for ‘coping with exam stress,’ which is always an issue at this time of year.</p>
<h2>6. Safeguarding</h2>		
<p>6a. Continue membership of the Kingston Safeguarding Adults Board.</p>	<p>Gather service user experience of safeguarding to inform service developments and support positive personal outcomes</p>	<p>GS, continues to represent Healthwatch Kingston as a member of the KSAB and update the Board about the work Healthwatch Kingston is doing in relation to the Making Safeguarding Personal (MSP) Pilot and the London Safeguarding Voices (LSV) group, for the London Safeguarding Adults Board (LSAB).</p> <p>SB, SBa and HJW were invited to the KSAB quarterly meeting on January 19th 2023, by Nicola Brownjohn (new Independent Chair of Kingston Safeguarding Adult Board) to advise our thoughts/feedback on their topic of ‘Learning from Safeguarding Adult Reviews (SARs)’. They requested a presentation about what has been learned from the voices of the people/Making Safeguarding Personal (MSP) work, and what needs to change. We ended with Scott’s presentation on our MSP work and how HW Kingston will be taking this forward over the next year. The full presentation is available here.</p>

		<p>We have completed our annual HW Kingston Safeguarding Adult Partnership Tool (SAPAT), requested by Dawn Fenton from the KSAB.</p> <p>The LSV have completed a series of Safeguarding Adults Easy-Read booklets for use by RBK.</p> <p>There are three booklets that can also be adapted by other local authorities across London for their specific safeguarding referral numbers and links to local council websites ‘how to raise a safeguarding concern’ in each borough.</p> <ol style="list-style-type: none"> 1) Keeping Adults Safe from Abuse 2) Speaking up About Abuse 3) Reporting Abuse
<p>6b. Continue to deliver the Kingston Making Safeguarding Personal pilot (Year 3).</p>	<p>As above.</p>	<p>We have continued to support people to complete the survey. We currently have 46 responses on survey monkey. The data from last year’s surveys are about to be lifted and a report written, but we need to ensure the next survey.</p> <p>We are working on a strategy and assets to help us reach out to those who have been through the safeguarding process and not fed-back to us and initially declined as well as those who are no longer known to a social worker (and not in their system).</p> <p>The survey is being reviewed to see if any questions could be changed for the new year to help with data collection, once this is done the old survey will be stopped and data pulled for the report to be written.</p>
<p>6c. Continue support for the London Safeguarding Adults Board, Safeguarding</p>	<p>Ensure the voices of people with lived experience of safeguarding are part of the Kingston and London</p>	<p>London Safeguarding Voices</p> <p>The London Safeguarding Voices (LSV) group is chaired by SB and co-ordinated by HJW. The LSV continued to meet three times a month January to March 2023, to share lived experiences of safeguarding. Discussions with LSV members in these meetings have resulted in a slight change to ongoing meetings, just for a three-month trial basis for April - June 2023. Some members struggle to make all three meetings a month and HJW spends a lot of time catching members up</p>

<p>VOICES and Conference Planning Groups (Year 4) to ensure people with lived experience of safeguarding are integral to safeguarding systems and processes across London.</p>	<p>Safeguarding Adults Boards</p>	<p>on what they have missed. It has therefore been decided that we will extend the LSV Members Main meeting from an hour and a half to two hours, drop the LSV Members Comms & Resource Forum which was 45 minutes as we always discuss this in the main meeting anyway, but keep the separate LSV Conference Planning Forum as we are becoming more integral in both the planning and execution of the LSAB Annual Conference each November. All members will make every effort to make the new extended Main LSV Meeting.</p> <p>Following on from Claire Solley (LSAB Chair) seeing the participation of the LSV at the LSAB Conference, she was keen to meet all the LSV group so joined us for our January main meeting. We discussed the review of the Pan-London Multi Agency Adult Safeguarding Policies and Procedures document, last updated in April 2019. We discussed how long the document is (160 pages) and how non-user friendly it is in its current format, and that non-professionals would not know of its existence or where to even find it. We also insisted that there should be a search facility within the document for key words and the ability to find the relevant section of the document quickly. We talked about the necessity of keeping it in plain English and working with us as people with lived experience of safeguarding to ensure that it is fit for purpose and includes more recent safeguarding adults' trends e.g., the impact of the cost-of-living crisis.</p> <p>Members of the LSV have participated in two further London Peer reviews at Barnet and then at Richmond and Wandsworth. They are due to complete a third for Brent Council Adult Social Care from 27th - 29th March. The London Peer Reviews provide an excellent opportunity for LSV members to better understand the safeguarding process within adult social care across boroughs and to meaningfully participate in this process and engage with various safeguarding professionals and other people with lived experience of safeguarding. The LSV group will review findings/recommendations and best practice examples to re-evaluate our 'Front Door Access to safeguarding' survey to be sent to all Safeguarding Adult Board managers in April 2023.</p> <p>We invited Lucy Jacobs, Senior Social Worker to our LSV Main meeting in February to discuss the importance of further work in reducing coercive control within domestic abuse cases. Lucy came to the LSAB Conference last year and was impressed by the work of the LSV. Lucy is a senior social worker with experience of working in adult safeguarding. She is also currently</p>
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		<p>undertaking a pre-Doctoral Fellowship with King’s College London. It is being funded by the National Institute of Health and Care Research (NIHR). She is currently working on her PhD proposal, and she was hoping the LSV could give her some feedback on it. Her proposed topic is: How can Local Authority Adult Social Care better support women experiencing coercive control in domestic abusive relationships when undertaking safeguarding enquiries? Lucy wanted to speak to us as people with lived experience about what we thought of her research topic, and of the methods she is planning to use in her PhD. We had an interesting conversation, and the minutes of the discussion can be read in full here.</p> <p>Recruitment</p> <p>HJW met with Anne Ibezi from Newham council to discuss recruitment of two further LSV members from Newham. HJW will attend the London Safeguarding Board Managers Network quarterly meeting on Wednesday 29th March to present to all London Safeguarding Board managers about recruitment of LSV members from all London boroughs.</p> <p>LSV End of Year Report April 22 - March 2023 - HJW with help from LSV Members to complete in April 2023.</p>
OTHER DELIVERY AREAS/ ITEMS in 2022/23		
Delivery area	Update	
HW Kingston/RBK Contact	LM and SB met Louise Gallagher (RBK) and Laura Ruff (RBK) for the Q3 HWK contract management meeting on 12/01/23. Next meeting due 05/04/23.	

Monitoring Meetings	
HW Kingston Open Meeting	<p>HW Kingston held a very successful Open Meeting on 1 March 2023. This was attended by Sarah Ireland, RBK Interim Chief Executive who updated on the RBK Executive Leadership Ambitions.</p> <p>Salina Harvey-Porter, Consultant Physiotherapist, Acute Integrated Respiratory Service Lead, Kingston Hospital, updated on Long Covid Services in Kingston and the steering group actions since the HWK Long Covid Report.</p> <p>Michelle Murray, Senior Commissioner Quality Assurance Lead, Adult Social Care, RBK, joined us for a an update on RBK actions taken since our HWK Residents, family and friends' experiences of residential care during the coronavirus pandemic report.</p> <p>Catherine Millington-Saunders, SWL ICB + Kingston & Richmond Place EOLC Clinical Lead and Howard Greenoff, Bereavement Services and Support Lead Officer, RBK, joined us to update on Bereavement services and the work that is being developed since the HWK Bereavement Report.</p> <p>Rachel Oostr, SWL ICB Autism (NDT) Pathway Review Lead, updated on Neurodiversity services in Kingston and the HWK Pulse Check report: Neurodiversity and health and care services report</p> <p>All sessions were followed up with lively Q&As from Kingston residents and service users.</p>
Pulse Check on ME	<p>ME. Pulse Check Report - this is now in drafting stages with 29 respondents. We arranged a ME/CFS/Fibro online meeting (15 March) to review findings from the draft report. We are also seeking a peer review as there is a substantial amount of medical information and waiting on feedback from Annette Pautz.</p> <p>https://www.healthwatchkingston.org.uk/advice-and-information/2022-05-26/all-about-myalgic-encephalopathy-me-and-fibromyalgia-services</p> <p>The HW Kingston staff team have been joined by a student on work placement who has been working very hard on our ME project.</p>

<p>Including Communities</p>	<p>We have updated our including communities survey for 2023. Keeping the bulk of the questions from last year as a ‘standard’ around GPs, dentists, hospitals, and this year asking for people’s experiences of 111/999/ambulance service, care in or out of their home and accessible information and digital exclusion.</p>
<p>Schedule of HW Kingston Awareness Raising Outreach and Engagement Events During Q4</p>	<p>Kingsnympton Lunch Club - Kingston Migrant Advocacy - 2.2.23</p> <p>The last piece of engagement in our 22-23 Including Communities work was to engage with the Kingston Migrant Advocacy Lunch Club in Kingsnympton.</p> <p>Including Communities - Warm Spaces</p> <p>We were invited to attend the warm spaces to engage with the community who were using them. Some of the warm spaces are at libraries, who were keen to have us back after being there in November 2022. The turnaround was quick as the weather is starting to warm up and these spaces may be less important if we didn't act quickly. We made sure we did not attend the same groups at the libraries (from November), we also added in Guildhall 2 and the two Square One Cafes based in Chessington and New Malden. Across the events we gathered 44 responses to our survey. Like feedback from our Library Roadshow it is far more beneficial to be where people are staying and not rushing in/doing something/rushing out (rhyme time and vaccinations in November 22).</p> <p>Monday 27th February - Old Malden Library - Knit and Natter Tuesday 28th February - Tolworth Library - Chatty Cafe Friday 3rd March - Square One Cafe - Chessington Saturday 4th March - Square One Cafe - New Malden Monday 6th March - New Malden Library - Rhyme Time Wednesday 8th March - Hook and Chessington - Rhyme Time Thursday 9th March - Guildhall 2 - Chatty Cafe</p>



2022/23 Reports Production Update:	Report	Status	Board Review	Publication
	LAS Letter/Report	Completed	Completed	Publication date to be confirmed by LAS when they announce next step to their strategy development - potentially April 2023
	Care Work Force Wellbeing Report	First draft being edited	Proposed 28/29 March 23 (Board reviewer requested)	Draft report to commissioners 31/03/23 for review and feedback, planned publication April 23
	Pulse Check Report - ME/CFS and Fibro	First draft being edited	Early April (Board reviewer requested)	April 2023
	Including Communities Report	First draft	Mid-April (Board reviewer requested)	April 2023
	MSP Report	Drafting	Mid-April (Board reviewer requested)	April 2023
	End of Year Report - AALDPB	Drafting	Will be sent to Board for info	March 2023
	End of Year Report - Mental Health	TBC	Will be sent to Board for info	April 2023
	End of Year Report - LSV	Drafting	Will be sent to Board for info	April 2023
	End of Year Report - YOL!	TBC	Will be sent to Board for info	April 2023
	Mental Health Peer Review	TBC	TBC	TBC
	HW Kingston Annual Report 2022/23	Awaiting HW England (HWE) template	Mid-June (will be sent to Board for review/signoff - LM will work with SB/CD to finalise)	End June 2023
London Ambulance Service (LAS)	HW Kingston sent findings from our LAS Community Engagement Report to HWE and the London Assembly Health Committee used HW Kingston's evidence to inform the Assembly's letter to inform the London Ambulance Service			

	Strategy https://www.healthwatchkingston.org.uk/news/2023-02-22/london-assembly-health-committee-uses-healthwatch-kingstons-evidence-inform-london
Other areas:	Monitor the development of Primary Care Networks (PCN) lead, Patient Participation Groups (PPG) Staff Team have been discussing capacity including proposals for additional funding.