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**NHS London and Hertsmere, Watford and Three Rivers Region Breast Screening Programme – be part of planning future services**

As a user or prospective user of the NHS Breast Screening services, we would like to invite you to become involved in helping us to develop the future of the Breast Screening service in London, Hertsmere, Watford and Three Rivers. We are committed to not only improving the services we commission, but also ensuring that our service users have a positive experience. We value the views and experiences of users and would very much welcome your involvement in helping us to achieve our vision for accessible and inclusive Breast Screening services across the region.

The NHS Breast Screening programme is a national programme and is delivered in line with the national specification and guidance. [NHS public health functions agreement 2019-20 (england.nhs.uk)](https://www.england.nhs.uk/wp-content/uploads/2017/04/Service-Specification-No.22-NHS_Diabetic_eye_screening.pdf)

**What are we asking you to help us with?**

In 2023/24 we will begin the process of re-procuring the NHS Breast Screening service across the region with the aim of improving the quality, accessibility and patient outcomes of the existing service. Procurement is the process of inviting proposals or tenders from providers to identify organisations that can deliver the Breast Screening service across London, Hertsmere, Watford and Three Rivers for the next 3-5 years. As commissioners of the service, we would like to ask you to be part of this process.

**Who are we?**

NHS England is the organisation that commissions NHS Breast Screening services. This means the planning, buying, and monitoring of the services to make sure they meet the needs of service users. In the London and Hertsmere, Watford and Three Rivers region, we have six NHS Breast Screening services (BSS), one of which you may use:

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| --- | --- |
| * Central and East London BSS | * South East London BSS |
| * Outer North East London BSS | * South West London BSS |
| * North London BSS (includes Hertsmere, Watford & Three Rivers) | * West of London BSS |

**There are two ways you can be involved:**

1. Please consider working with our team to develop the NHS Breast Screening service requirements for the next 3-5 years and assist in the selection of organisations who will deliver the service. By taking part in this you will be asked to attend meetings (mostly online) to provide insight from a service user perspective. The time commitment is expected to be around 5 days spread across approximately 7 months.

As a [Patient and Public Voice Partner](https://www.england.nhs.uk/wp-content/uploads/2017/08/patient-and-public-voice-partners-policy-july-2017.pdf) you would be provided with guidance and support throughout your involvement. The roles are considered a level 4 patient and public partner, which includes a sessional payment, please see [here](https://www.england.nhs.uk/wp-content/uploads/2017/08/B0869_Working-with-patient-and-public-voice-partners-reimbursing-expenses-and-paying-involvement-payments.pdf) for more details. NHS England will cover all [reasonable expenses](https://www.england.nhs.uk/wp-content/uploads/2017/08/B0869_Working-with-patient-and-public-voice-partners-reimbursing-expenses-and-paying-involvement-payments.pdf), where appropriate. If you feel this is something you would like to be involved in or you would like to know more, we would very much welcome the chance to speak to you personally.Please contact Corrinn Elford by email at [corrinn.elford@nhs.net](mailto:corrinn.elford@nhs.net), or alternatively by telephone 07872 813141 (Mon - Fri, 9:00am - 4:00pm).

**The deadline for applications is Friday, 22nd September 2023.** If we receive a large volume of responses, there may be a shortlisting process.

1. **Or, if you are not able to join us as part of the procurement process you can still help us to develop the service by completing our short online questionnaire** to provide feedback on your experience of the London and Hertsmere, Watford and Three Rivers Breast Screening services. A summary of all responses will be put into a report that will be considered in the planning of the new service. All responses will remain anonymous and will be treated in confidence.

**Please use the following link to complete the survey, which will remain open until 1st October 2023.**

[London NHS Breast Cancer Screening Services Survey](https://forms.office.com/pages/responsepage.aspx?id=slTDN7CF9UeyIge0jXdO40WGusXj2StEmP5dok2-zwRUOVA0RThCS1NGUTdWOU1MRExRMEdaRE5CRi4u)