

All Age Learning Disability Partnership Board



Let's talk to Health watch with Kingston Mencap – March session: We discussed what support to people need coming out of lockdown and help one to one sessions supporting with filling in vaccine survey.



South London Listens Learning Disability session – We had 7 attendees (3 family carers) who spoke about how lockdowns and covid has significantly impacted their mental health.



Involve Newsletter – We have pages dedicated to the work of Healthwatch Kingston in the new Involve newsletter. This will promote our work to people with learning disabilities in Kingston.

“It’s been hard as my dad is not well. It’s been very stressful. I have autism and I’ve been anxious.”



Board members - We have expanded the board, with new members: A family carer, and Gracie Holt – Learning Disability Liaison Practitioner at Kingston Hospital.

iCope Report

The iCope Report is in its final stages of completion. We have held focused sessions for our volunteers who helped to steer the project to review. We have faced challenges with the completion of the report: Notably constraints with covid, and the high level of complexity with the data from the survey – the qualitative nature of the data, not aligning to what iCope describe they provide.

...“Service not appropriate- psychologist very nice listened well but didn’t seem to be able to cope with complex situations”...



YOL

Talks!

Care home survey

We provided two surveys—one for residents and one for the friends and family of residents of care homes, extra care housing and supported living facilities.



Healthwatch Kingston

March 10 at 1:31 PM · 🌐

Let Healthwatch Kingston know what you think about the Kingston COVID-19 vaccination programme. Your feedback is confidential but can help NHS services spot issues affecting care for you and your loved ones. bit.ly/KingstonVaccineSurvey



... COVID-19 vaccine survey in KOREAN for download

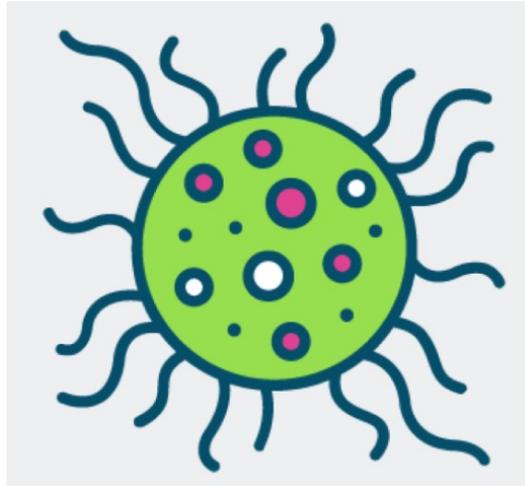
Download (DOCX 185KB)

COVID-19 vaccine survey in URDU for download

Download (DOCX 206KB)

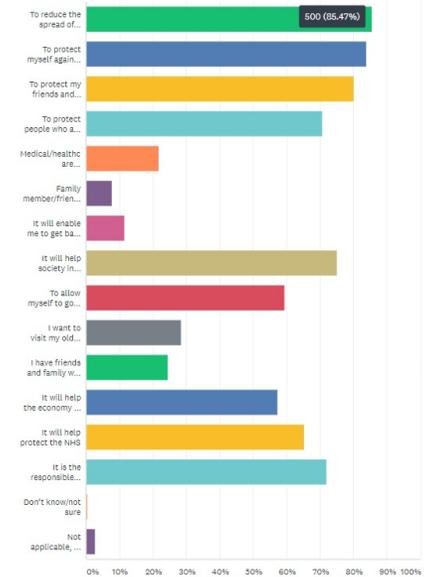
COVID-19 vaccine survey in FARSI for download

Download (DOCX 301KB)



What are the main reasons you had or want the COVID-19 vaccine? (Please tick as many as apply)

Answered: 585 Skipped: 105

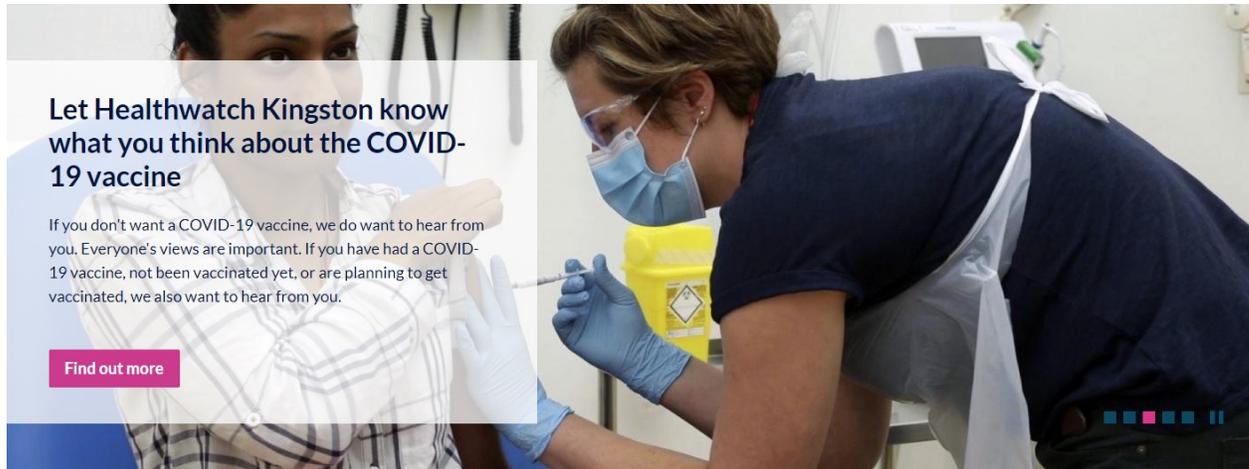


Vaccine Survey



COVID-19 Vaccine Survey now in Korean: 코로나19 백신에 대해 어떻게 생각하는지 알려주세요

잠시 시간을 내어 코로나19 백신에 대해 어떻게 생각하는지 알려주십시오. NHS(국민보건서비스)는 킹스톤에 코로나19 백신을 제공하기 위해 최선을 다하고 있습니다. 하지만 우리가 개선할 수 있는 일이 있을 수도 있습니다.



Let Healthwatch Kingston know what you think about the COVID-19 vaccine

If you don't want a COVID-19 vaccine, we do want to hear from you. Everyone's views are important. If you have had a COVID-19 vaccine, not been vaccinated yet, or are planning to get vaccinated, we also want to hear from you.

Find out more



Healthwatch Kingston

Yesterday at 10:35 AM · 🌐

DON'T WANT a COVID-19 vaccine? Healthwatch Kingston does want to hear from you. Everyone's views are important. <https://bit.ly/KingstonVaccineSurveyNews>



healthwatch Kingston upon Thames

Vaccination Survey

Since the beginning of March 2021 nearly 722 people have taken part in the Vaccine Survey, [Healthwatch Kingston](#) (in collaboration with [Kingston Council](#), the [NHS](#), and [Kingston Voluntary Action](#)) put together to gather resident views on the COVID-19 vaccine.

Highlights

- 40% of people that have taken the survey are aged between 13-54 years old
- 13% of people that have taken the survey are from our BAME community with translations available in Korean, Polish, Tamil, Urdu, Farsi
- 70% Female, 27% Male, 0.53% Non-binary

Observations

- Overall a very positive response for people that have already had the vaccine or would like the vaccine, with many comments praising the success of Kingston's response and rollout. However, we are hearing that some people still have concerns regarding taking the vaccine, with several themes starting to emerge including question on the following: fertility and pregnancy, allergies, ingrediency and long term effects.
- With the survey drawing to a close at the end of the month, HWK would like to hear more from people that may still have hesitancies so we can better understand the concerns of our local residents.

Communications report (Jan 2021 - 17 March 2021)

We had **14,434** visits to our website during this period, with **10,590** individual 'unique' page views.

Webpages most viewed on were:
(average time spent on all pages was between 2-5 minutes)

- '[Rapid result Covid-19 testing for key front-line staff](#)' with 919 unique page views
- '[What you need to know about the Coronavirus vaccine](#)' with 378 unique page views
- '[Time to Change Kingston](#)' with 282 unique page views
- '[Care home survey](#)' with 266 unique page views
- '[Share your views](#)' with 201 unique page views
- '[Stay home guidance](#)' with 228 unique page views
- '[Vaccine survey](#)' with 174 unique page views



For context, the previous 3-month period, our website had **6,978 visits**. So that is more than a 100% increase in web traffic during this period. This is testament to the vast amount of content which we have uploaded to the website since the beginning of the year, with contributions being made from the whole team.



On social media, we received the highest engagement on posts about the South London Listens events, our Open Meeting, the Covid-19 vaccine and our vaccine survey (**1400 people reached** – paid advertising)

The post with the highest reach (**2310 people**) was the one about the listening sessions. We received an excellent turnout to these events and engaged **19 new contacts** in the work of Healthwatch Kingston.

