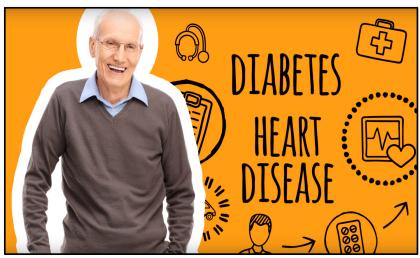


South West London Collaborative Commissioning





Our five year forward plan for south west London

Start well, live well, age well

Croydon, Kingston, Merton, Richmond, Sutton and Wandsworth NHS Clinical Commissioning Groups and NHS England 'Working together to improve the quality of care in South West London'



About our five year forward plan

- Following the NHS Five Year Forward View, all regions of the NHS in England are required to produce five year Sustainability and Transformation Plans (STP)
- Our plan is the product of genuine collaboration between all NHS commissioners and providers in SW London, working with our six local authorities and GP federations
- An initial draft was submitted to NHS England on 30 June
- STP will be published following assurance and further public and stakeholder engagement will take place.
- Should any proposals emerge for significant service change this will be subject to formal public consultation



We are clear about the challenges we face

- A life expectancy gap
- Our population is growing and ageing
- Services in SWL are not set up to achieve this.
- Quality of care varies enormously across SWL depending on where and when patients access services
- None of our acute hospitals meet all of the London Quality Standards for acute urgent and emergency care
- As a result of these pressures, the cost of providing care are rising far quicker than inflation and the money we are allocated



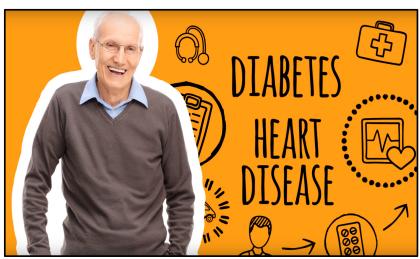
Our draft plan suggests we should:

- Set up locality teams across south west London
- Address both mental and physical needs in an integrated way
- Introduce new technologies to deliver better patient care
- Use our workforce differently
- Review our acute hospitals



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Summary of suggested changes

Start well, live well, age well

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Prevention and early intervention

- We need to better support people to live healthy, active and independent lives for as long as possible
- Where people do get ill, we need to ensure they are diagnosed and supported at an early stage
- Mental and physical health issues must go hand in hand
- We need to do more to identify people at risk of developing long term conditions
- Much closer work between the NHS and local authorities is critical to supporting the prevention agenda



Transforming access to outpatients

- We want to deliver more consistent outpatients services
- We aim to stop unnecessary follow-up appointments
- We want to reduce variation between GP practices
- Better use of technology
- More community-based clinics



Primary care

- Locality teams
- Commitment to accessible, coordinated and proactive primary care
- Investment in primary care will be higher than baseline core contract allocations
- Community Education Provider Networks (CEPNs) to deliver a range of training to practice staff
- GP federations: 6 established and have formed a collaborative



Acute hospital services

- We want to improve quality and optimise our workforce
- NHS England has announced a review of specialised services in south London

- Demand for services is likely to increase by 2020/21
- All our hospitals have areas of estate that need improvement and investment
- Potential scenarios for configuration of acute sites



Estates

 Fundamental change is needed in the way we manage SWL health and social care estate

- 20 multi-specialty community hubs across South West London
- Future acute estate will depend on bed audit/bed volumes, future configuration and review of specialised services
- We are working with local authorities and across the local NHS to develop an Estates Strategy for south west London



Workforce

- We need to develop our health and social care workforce
- National shortage of qualified staff such as GPs, nurses and paediatricians.
- Four core priorities to develop our workforce:
 - Securing sustainable workforce and improving recruitment and retention
 - Capacity and skill mix
 - Working differently
 - A healthy workforce
- Education and training is a key enabler running across all priorities.



Delivering an information revolution

- Technology is a critical enabler for many of the recommendations set out in our draft plan.
- Self-care for patients can be supported by digital technology
- Technology can help clinicians get rapid specialist input when needed
- Information sharing



Closing our financial gap

- By organising services better and delivering the initiatives set out in our plan,
 we can close our financial gap with no reduction in the quality of care
- Programmes to increase acute provider productivity by sharing non-clinical 'back office' functions are underway
- CCGs have also identified that they can make significant savings by working together more closely
- Pharmacy teams across SWL are working together to identify opportunities for medicines-related savings



Involving local people

- We published an Issues Paper in 2014
- In May, we wrote to over 1,000 local voluntary, community and campaigning organisations in SWL setting out our emerging thinking and asking for their views
- We will produce regular 'You Said We Did' reports summarising feedback received and our response
- We plan further public events later in 2016, where we will discuss the content of our draft plan and seek people's views
- We are running a large grassroots engagement programme with local Health watch organisations
- Patients and the public are directly involved in each of our clinical workstreams





- Once national assurance is complete, the final plan will be published and further public engagement will take place
- We anticipate a series of public events in the autumn
- Should any proposals emerge that require public consultation we would envisage this would take place in late 2017
- A number of plans are already underway
- Further modelling work, further information and further public engagement will be needed before we can finalise our strategy.